

Storm Claims Guidance



1. Before



Prepare for a storm

- Secure garden furniture
- Remove items that could be blown into glazing
- Close and securely fasten doors and windows
- Park vehicles in a garage/ clear of possible dangers
- Close garage doors
- Close and secure loft trapdoors



2. During



Stay safe

- Stay indoors as much as possible
- If you go out beware of potential dangers
- Keep away from the sheltered side of boundary walls
- DO NOT go outside to repair damage during the storm
- Close internal doors



On the road

- DO NOT drive unless your journey is really necessary
- Slow down and be aware of cross winds
- Take care if towing or driving a high-sided vehicle
- Avoid coastal roads
- DO NOT park cars near seafronts
- DO NOT stand near seafronts and cliff edges



3. After



Call Insurance Corporation

- Contact your broker or our claims team on 01481 707592
- They can contact specialists to assist in repairs
- They will offer advice on your next steps



Cleaning Up

- Document all damage
- DO NOT throw items away until Insurance Corporation has agreed it is ok



Take photographs

- Make a list of all damaged items
- Take a note of make and model numbers



Secure your property

- Visually check for any damage or missing roof tiles
- Carry out any emergency repairs
- Protect your property from further losses
- Get qualified technicians to check your services
- DO NOT switch anything on until you have the all-clear

